SPECIAL TERMS AND CONDITIONS FOR PARTICIPATION IN SEMINARS, COURSES, WORKSHOPS AND OTHER EDUCATIONAL EVENTS

Last update: 01.09.2025

1. Scope of application

   a. Deutsche Automobil Treuhand GmbH ("DAT"), Hellmuth-Hirth-Straße 1, 73760 Ostfildern, Stuttgart District Court HRB No. 214549, VAT identification number DE 147826142, offers services in the field of conception and implementation of seminars, courses, webinars and other educational events.
   b. These Special Terms and Conditions for educational events supplement the applicable Standard Terms and Conditions agreed with the CUSTOMER with regard to the conception and implementation of educational events by DAT and the participation in them by the CUSTOMER. The provisions of the Standard Terms and Conditions" shall remain valid unless they are amended by more specific provisions in these special conditions.

2. Scope of Application

   a. In addition to the Standard Terms and Conditions, these Special Terms and Conditions apply to all contracts between DAT and the CLIENT (together the "Parties") concerning the conception and implementation of educational events for a fee.
   b. The CLIENT acknowledges the validity of these Special Terms and Conditions as the contractual basis for the offer of the Services by DAT. Deviating or conflicting terms and conditions of the CLIENT shall not be recognised by DAT and shall not apply unless DAT has expressly agreed to them; this shall apply even if the different or

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conflicting terms and conditions of the CLIENT are contained in documents, which become part of the contract, are expressly mentioned.

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1.1. The currently applicable Special Terms and Conditions are available under GTC | DAT can be retrieved by the CUSTOMER during the ordering process and at any other time and can be stored and printed out by the CUSTOMER.

3. Registration for events

a. Registrations for all events can be made via the registration forms on the learning platform ("DAT Academy") under Home | DAT . If the capacities available for the respective event are not sufficient for all interested parties, all registrations will be considered in t in which they are received by DAT. Our offers are merely a non-binding invitation to conclude a contract. Registration is a binding offer to conclude the contract to participate in the event. The contract is concluded with the sending of a confirmation of registration by DAT.

b. In addition, the following applies to online registrations: The binding registration only takes place when the corresponding button is pressed and the Standard Terms and Conditions and Special Terms and Conditions are accepted. All information can be checked and corrected beforehand. The receipt of the application will be confirmed immediately by the system. This only documents that the registration has been received and does not yet constitute a confirmation of registration. The registration confirmation, through which the contract is concluded, will be sent separately by e-mail.

4. Services and prices

a. The prices stated in the event description ("participation fees") are per person and event. The participation fees include the costs for the organization of the event, i.e. in particular the fee for the lectures and the costs incurred for the event venues, as well as the learning materials. If further special costs are incurred when participating in the

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event (e.g. for special learning materials, hotel/participant administration, development of individual concepts, individual coaching, etc.), these will be shown separately in the event description and invoiced separately when invoicing.

b. Details on the scope of services can be found in the respective course description within the DAT Akademie's event program. With regard to the content and process of an event, deviations from the event description that are reasonable for the CUSTOMER may be made; These include among other things, shifts in the schedule and the change of venue within the same location. DAT reserves the right to replace announced speakers with others. All changes will preserve the overall character of the event.

c. Unless otherwise agreed, travel, accommodation and catering costs in particular are not included in the participation fee and are to be settled directly with the respective event hotel.

d. DAT is entitled to cancel the event up to 14 calendar days before the day of the event if there are too few participants. For online seminars, a period of up to 5 calendar days applies. In addition, DAT is entitled to cancel the event without adherence to the deadline in the event of illness of the lecturer or for other reasons of force majeure or other unforeseeable events. In the event of a cancellation by DAT, alternative dates will be offered by DAT. Event cancellations can be communicated to the CLIENT in writing, by telephone or by e-mail. In these cases, fees already paid will be refunded at the request of the CUSTOMER or offset against the participation fees of another event. Further claims, such as the reimbursement of travel and accommodation costs or costs due to loss of work, cannot be asserted by the CLIENT if such costs are not due to gross negligence or intentional conduct on the part of DAT.

e. All prices quoted for participation in the events are given in euros. Unless otherwise stated in the respective event description, all prices quoted are gross prices including statutory sales tax, unless expressly stated otherwise.

5. Cancellations and rebookings by the CUSTOMER

a. A representation of the registered CUSTOMER is possible at any time free of charge.

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b. The CUSTOMER may withdraw from the contract beyond the statutory provisions without giving reasons, provided that the following conditions are met.
c. Cancellations free of charge are possible for face-to-face events up to 22 calendar days before the date of the event, in the case of online seminars up to 8 calendar days before the date of the event.
d. In the event of cancellation of confirmed registrations for face-to-face events within 21 or less calendar days, for online seminars within 7 or less calendar days before the date of the event, a cancellation fee of 100% of the participation fee (plus VAT) will be charged.
e. In case of no-show or non-log-in of the CUSTOMER, the entire participation fee will be charged. The non-use of individual event units does not entitle the holder to a proportional reduction of the participation fee.
f. If costs are incurred in the venues due to the cancellation, these will always be charged to the CUSTOMER.
g. All cancellations and participant substitutions must be sent to dat.akademie@promotor.de by e-mail.

6. Learning materials

a. All events are designed, prepared and carried out by competent and qualified speakers. However, DAT cannot assume any liability for the accuracy, timeliness and completeness of any event documents or the content dealt with in the events.

b. All event documents are subject to copyright and other industrial property rights. Any reproduction, rental, loan, redistribution or public reproduction of the material supplied by DAT is prohibited without its consent, unless permitted by law.

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